



The Insider's Guide to Supervising Government Employees

Edited by Kathryn M. Johnson

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Effective supervisors are critical to the future of government. The knowledge, skills, and behaviors required to be an effective supervisor can come only through continuous learning and development.

The Insider's Guide to Supervising Government Employees brings together the experiences of diverse supervisors from all aspects of government to offer a rich resource of lessons learned. Whether you are new to the supervisory role or a seasoned supervisor working to improve your and your staff's performance, this book is your practical, go-to guide.

Starting with a seven-step, 38-item Supervisor Readiness Assessment, The Insider's Guide helps you determine your readiness to supervise and identify areas you would like to learn more about. You can select a single topic that addresses a particular opportunity you are considering or you can read the book cover to cover to get a fuller view of what it means to be an effective supervisor.

As a government supervisor, you have the most important job in all of government. Make the most of it!

Contents

The Opportunity to Supervise • Looking Inside, Understanding Yourself • The Power of Ten Supervisor Roles • Getting the Best Work from Others • Making Good Things Happen • Supervising in a Changing Work Landscape

About the Author

Kathryn M. Johnson has been a supervisor for over 30 years, 20 of which she spent in the federal government. She is currently Executive Director of the Leadership & Management Division of Management Concepts, a training and performance improvement company that focuses on serving the federal sector.

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