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Ralph Ulewski

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Akademische Arbeit aus dem Jahr 2007 im Fachbereich BWL - Unternehmensführung, Management, Organisation, Note: 1,3, Universität Potsdam, Sprache: Deutsch, Abstract: Im Jahre 1988 gründeten 14 führende europäische Unternehmen die European Foundation for Quality Management (EFQM). Sie haben seinerzeit erkannt, dass sich Erfolg von Organisationen nur durch den nachhaltigen Einsatz von Methoden des TQM realisieren lässt. Der Sitz der EFQM befindet sich in Brüssel. Bis zum Januar 2003 gehörten der EFQM bereits 800 Organisationen aus der Wirtschaft und des öffentlichen Sektors an. Rechnet man die Partnerorganisationen dazu, dann wächst die Mitgliedszahl schnell auf mehrere tausend und die Zahl der dort Beschäftigten auf mehrere Millionen an. Aufgrund dessen, dass sich das EFQM-Modell im privatwirtschaftlichen wie im öffentlichen Bereich anwenden lässt, gewinnt es auch für den Bildungsbereich an Bedeutung.

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