



# Second Victim: Error, Guilt, Trauma, and Resilience

*Sidney Dekker*

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How do people cope with having "caused" a terrible accident? How do they cope when they survive and have to live with the consequences ever after? We tend to blame and forget professionals who cause incidents and accidents, but they are victims too. They are second victims whose experiences of an incident or adverse event can be as traumatic as that of the first victims'. Yet information on second victimhood and its relationship to safety, about what is known and what organizations might need to do, is difficult to find.

Thoroughly exploring an emerging topic with great relevance to safety culture, **Second Victim: Error, Guilt, Trauma, and Resilience** examines the lived experience of second victims. It goes through what we know about trauma, guilt, forgiveness, and injustice and how these might be felt by the second victim. The author discusses how to conduct investigations of incidents that do not alienate second victims or make them feel even worse. It explores the importance support and resilience and where the responsibilities for creating it may lie.

Drawing on his unique background as psychologist, airline pilot, and safety specialist, and his own experiences with helping second victims from a variety of backgrounds, Sidney Dekker has written a powerful, moving account of the experience of the second victim. It forms compelling reading for practitioners, risk managers, human resources managers, safety experts, mental health workers, regulators, the judiciary, and many other professionals. Dekker provides a strong theoretical background to promote understanding of the situation of the second victim and solid practical advice about how to deal with trauma that continues after an event leading to preventable harm or even avoidable death of a patient, consumer, or colleague.

Listen to Sidney Dekker speak about his book

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This Second Victim: Error, Guilt, Trauma, and Resilience is great guide for you because the content which is full of information for you who else always deal with world and still have to make decision every minute. This particular book reveal it details accurately using great coordinate word or we can state no rambling sentences inside. So if you are read the item hurriedly you can have whole info in it. Doesn't mean it only offers you straight forward sentences but tricky core information with attractive delivering sentences. Having Second Victim: Error, Guilt, Trauma, and Resilience in your hand like having the world in your arm, information in it is not ridiculous just one. We can say that no publication that offer you world with ten or fifteen second right but this e-book already do that. So , it is good reading book. Hey Mr. and Mrs. occupied do you still doubt that?

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In this time globalization it is important to someone to receive information. The information will make someone to understand the condition of the world. The healthiness of the world makes the information simpler to share. You can find a lot of sources to get information example: internet, paper, book, and soon. You can observe that now, a lot of publisher that will print many kinds of book. The actual book that recommended for you is Second Victim: Error, Guilt, Trauma, and Resilience this guide consist a lot of the information of the condition of this world now. This specific book was represented just how can the world has grown up. The vocabulary styles that writer use for explain it is easy to understand. The writer made some exploration when he makes this book. That's why this book suited all of you.

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